

# Cloudmon ITIM Product Details

## Description

Cloudmon Itim - Features & Pricing

Server Monitoring | Network Monitoring | User Device Monitoring - Full Visibility In One Tool

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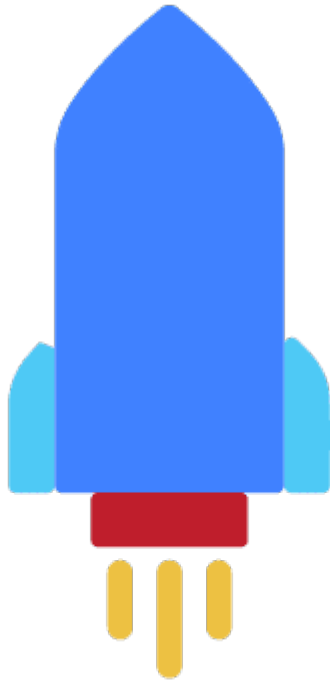
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[Cloudmon](#)

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Cloudmon ITIM Product Details

## Cloudmon It Infrastructure Monitoring Product Highlights



### Quick And Easy Setup

Begin running without management overheads or dependence on vendor technologies.



## Synthetic Network Monitoring

Monitor network quality of service (QoS) and availability for SaaS, websites and business critical resources



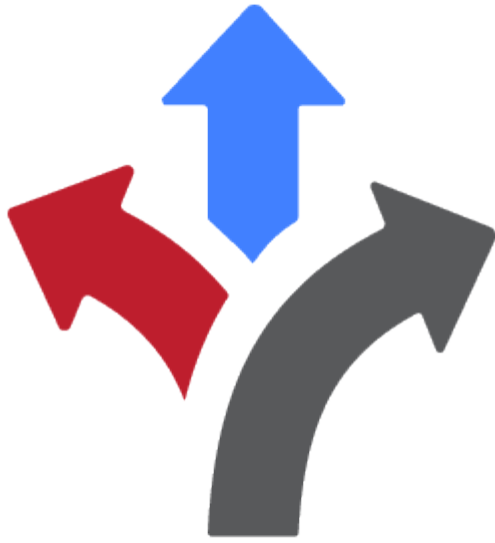
## High Frequency Monitoring

Monitor specific resources at higher granularity to see intermittent events and spikes at 1 second intervals



## Intelli-Alerts

Set up intelli-alerts with Cloudmon's rule engine to cut alert noise and troubleshoot incidents quickly



Flexible For Your Needs

Supported in Cloud and on-premise

### Cloudmon-Itim Product Features

Feature	Basic	Standard	Pro
Physical Server and desktop monitoring	✓	✓	✓
VM monitoring	✓	✓	✓
Remote user device monitoring	✓	✓	✓
Public cloud (AWS, Azure, GCP, etc.) instance monitoring	✓	✓	✓

Network device monitoring	✓	✓	✓
Docker monitoring	No	No	✓
Remote user device monitoring	✓	✓	✓
Synthetic Network QoS monitoring (IPv4)	✓	✓	✓
Synthetic Network QoS monitoring (IPv6)	No	No	✓
Intelligent alerting - noise reduction	✓	✓	✓
Network path trace	No*	✓	✓
Process monitoring	No*	✓	✓
Application package details	No*	✓	✓
Automated remediation	No*	✓	✓
Custom Dashboard	No	✓	✓
Report	Limited*	✓	✓
MS Teams notification	No	✓	✓
Multi-site (distributed)	No	✓	✓
Slack notification	No	✓	✓
SMS notification (Twilio)	No	✓	✓

Zoho Desk Integration	No	✓	✓
Custom Webhook integration	No	No	✓
Multi-site (distributed)	No	✓	✓
Multi-tenancy (MSP)	No	No	✓
LDAP/AD Integration	No	No	✓
Mobile application	No	No	✓
Netpath interval (minimum)	6h	30m	1m
Polling interval (minimum)	5m	1m	1s
User accounts (max)	1	5	10
Data Retention period	1w	2M	1Y

**Notes:**

\* Features Available For Limited Period Of 30 Days

Detailed Use Cases

[Case Studies](#)



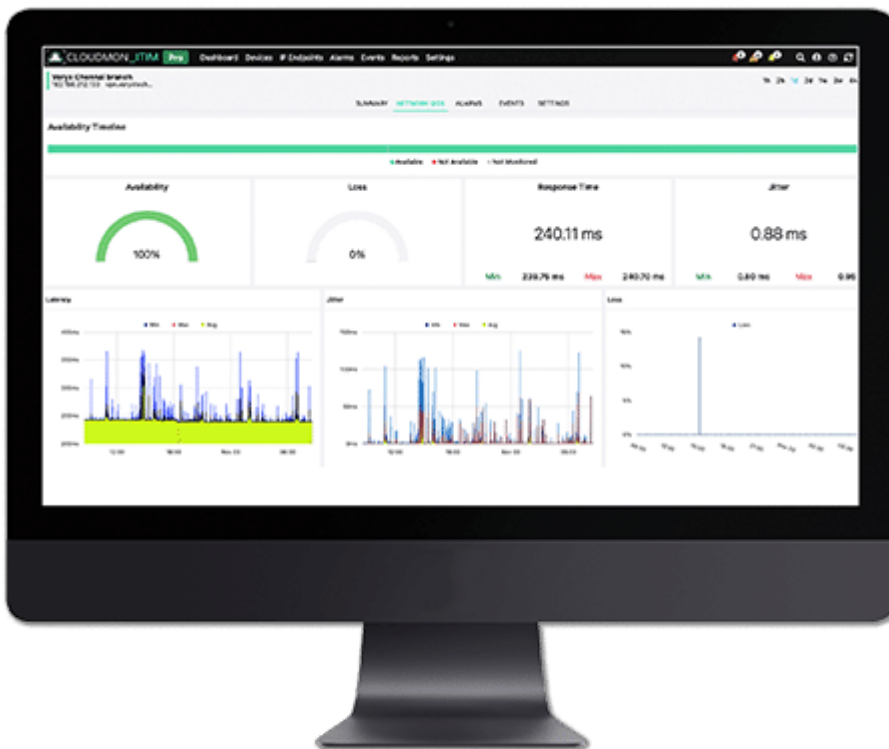


## Server Monitoring

System Administrators Monitor Their Servers Because They Wish To Ensure The Health And Performance Of Their Server Infrastructure (Physical Or Virtual) To Support The Applications Running On Them. Using Cloudmon-Itim They Can Track These Metrics For Alarms And Suitably Configure Threshold Alerts In A Manner That The Right And Minimal Number Of Alerts Are Reported In The Tool.

Cloudmon-Itim Server Monitoring Feature Does Performance Monitoring Of Physical Servers And Virtual Machines (Private And Public Cloud). It Tracks More Than 100 Metrics Ranging From Physical Parameters (Cpu, Memory, Disk Etc.), Virtual Machine (Vm) Metrics (Process Etc.) As Well As Parameters Relating To Public Cloud (Instances, Ips, Availability Zone Etc.). Cloudmon-Itim Performs Monitoring Of Vms In Aws, Azure And Gcp.

When Needed System Administrators May Also Drill Down To Specific Servers Or Vms Based On Various Filters And Alarms Raised, To Determine Potential Problems Or Trouble-Shoot To Find The Root Cause Of Problems Reported.



## Network Monitoring - Lan And Wan

Cloudmon-Itim Network Monitoring Feature Provides Monitoring Of Network Devices For Health And Performance. It Also Performs Wan Ip End-Point Monitoring For Availability And Performance.

Cloudmon-Itim Lan Monitoring Enables System Administrators To Keep Track Of Their Entire Local Network, Including Your Workstations, Routers, Switches, Etc. Using Snmp And Automatically Notifies If There Are Any Alarms.

Cloudmon-Itim Wan Monitoring Enables System Administrators To Keep Track Of It Infrastructure Geographically Dispersed In Remote Locations As Would Be The Case For Branch Locations Or Even Applications. It Thus Acts As A Centralized Monitoring Solution For All Your Wans.

System Administrators Can Set Up Alerts If The Thresholds Are Crossed And Trace The Network Path To Determine If Any Segment Of The Network Are Having Congestion Or Other Failures.

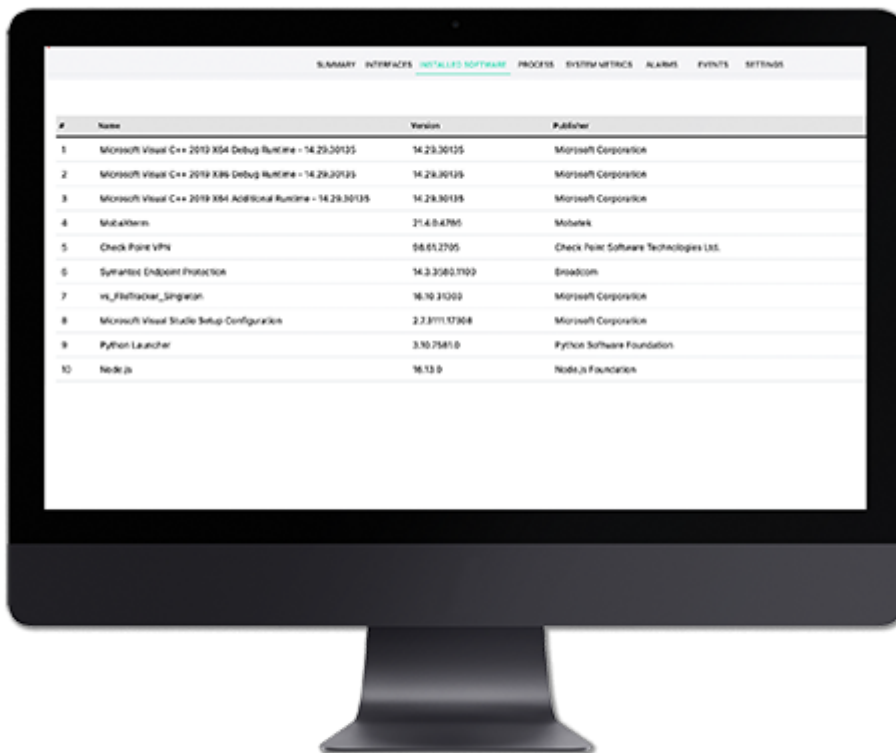
Note That Network Traffic Monitoring Is Not Supported In Cloudmon-Itim. [Veryx Cloudmon-Ntm](#) Needs To Be Used For Perform Traffic Monitoring, Including User Experience Monitoring.



### Critical Resource Monitoring

Cloudmon-Itim Monitors The Availability Of Business-Critical Applications Or Other Critical Resources In A Very Effective Manner. Cloudmon-Itim Has The Unique Capability To Monitor At High Granularity Of Upto 1 Second, Thus Ensuring That Spikes Are Not Missed During The Monitoring Interval.

It Is To Be Noted That Cloudmon-Itim Does Not Support Application Performance Monitoring (Apm). However, Cloudmon-Itim Does Provide The Ability To Ensure That Your Business-Critical Applications Are Available And Accessible. Instead Of Using Apm Tools Like Appdynamics, New Relic Etc., Which Monitor The Performance Of Applications At The Source Code Level, System Administrators Would Use Cloudmon-Itim Since They Would Be More Concerned That Their Mission-Critical Applications And Resources Are Available And Stable.



## Remote User Device Monitoring

[Gartner](#) Estimates That Post Covid-19, A Majority Of Employees Are Working From Home. Thus It Operation Teams Need To Be Able To Effectively Monitor Remote User Devices So As To Ensure Performance Of Their Devices And Applications Running On Them.

Cloudmon-Itim Monitors Remote End Point Devices For Health And Performance. From A Central Location, System Administrators Are Able To Know If The Devices Are Powered Off Or Not Performing Well. In Addition, Cloudmon-Itim Monitors Device Hardware And Software Metrics. System Administrators Can Also See All The Applications Running On The Remote Devices In Order To Trouble-Shoot Potential Issues. This Can Be Valuable In Supporting Employees Who Are Connecting From Remote Wfh Locations.

Cloudmon-Itim Does Not Collect Any Personal Information Or 'See' Any Of The Data Or Information That Is Accessed By Individual Remote End Point Device Users.

Note That User Experience Monitoring Is Not Supported In Cloudmon-Itim. In Order To Perform Digital User Experience Monitoring, Use [Veryx Cloudmon-Ntm](#), A Companion Product.



### Tool Consolidation

Cloudmon ITIM is a unified proactive IT infrastructure monitoring and diagnostic solution for enterprises, data centre and cloud providers that presents in-depth performance information of all the infrastructure entities.

Cloudmon ITIM performs the function of multiple tools:

- Performance Monitoring of physical servers and virtual machines (private and public cloud)
- Performance Monitoring of network devices
- Availability Monitoring of business critical applications
- Performance Monitoring of WAN end points
- Performance Monitoring of remote end point devices

In Addition To The Above, Cloudmon Itim Helps In Trouble-Shooting Problems That Arise In The Above Areas.

Pricing Details

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