

# Veryx SAMTEST customer case study - service turn-up testing

## Description

With Veryx Samtest, Customer Service Turn-Up Testing Is Completed In Hours Rather Than In Weeks.  
Learn From The Experience Of One Us-Based Telco Service Provider.

[Home](#)

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Samtest - An Automated Benchmarking And Test Tool For Networks

Telcos And Network Service Providers Are Under Pressure Reduce Costs And Offer Faster Service Fulfilment For Customers, Even As They Introduce New Technologies And Product Offerings They Face Competition From Nimble Players Who Differentiate Themselves Often By Offering Lower Costs And Quicker Fulfilment.

Customer Service Turn-Up Times Can Run Into Un-Expected Issues During The Testing Phase. Added To This Some Problems May Require More Expertise, Especially When It Comes To Testing And Benchmarking For Newer Requirements Such As Mef, Resulting In Expensive Truck Rolls.

“A Large Percentage Of Service Turn-Up Failures Occurred After Provisioning. Moreover, It Was Time Consuming To Trouble-Shoot And Resolve Failures Using Manual Processes.”

[Samtest](#) Is An Award Winning, One-Stop Solution For Network Service Testing That Gives Telcos, Carriers And Enterprises Tremendous Savings In Time And Operational Expenses.

Samtest Automated Test Library Support Industry Standard Benchmarking And Conformance Testing For Use In Business Networks, Mobile Backhaul, Data-Center And Cloud Interconnects Etc.

### Veryx Samtest Helped Address The Above Challenges In A Single Tool, Ensuring Faster Service Fulfilment:

- Service turn-up time for new customer circuits got reduced from months to hours, leading to higher customer satisfaction
- Delivered upto 75% operational savings for field service turn-up testing effort costs
- Provided consistency in test results by eliminating manual errors in testing and validation

### [Request Demo](#)

### Explore Samtest

Learn More About How [Samtest](#) Can Help Your Organization Perform Automated Testing And Benchmarking For Networks. Explore How Samtest Is Deployed As A [Solution For Telco Testing](#).

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