

CLOUDMON-ITIM Case Study- Manufacturing

IT Monitoring Tool Consolidation



A high-tech electronics manufacturer wanted to improve monitoring capabilities in its IT infrastructure with the aim of achieving reduction in support costs.

Challenges:

- Optimizing IT operations with multiple tool sets
- Support for legacy and emerging technology and architectures
- High MTTR (mean time taken to repair)

Cloudmon ITIM provided high visibility proactive monitoring with unified visualization across on-prem and cloud environments.

Outcomes:

- Full visibility into performance of data center and cloud resources
- Reduced effort and time to repair by 40%



“CLOUDMON-ITIM is a comprehensive tool and helps us proactively detect problems and fix them before breakdowns occur.” – COO