# CLOUDMON

**veryx**

## DIGITAL EXPERIENCE MONITORING

### DATASHEET

## Pro-actively monitor application performance on end-user devices and at branch-sites from a central console

We are in a new era where organizations have transformed their IT infrastructure to provide employees access to workplace resources and data - anywhere. For many organizations, this has made it hard for their IT teams to get visibility into their complex infrastructure, because of the many blind spots that make it harder to troubleshoot. IT teams are thus struggling to quickly identify, diagnose and remediate network, device, and application experience problems when they arise. Though businesses are expected to deliver exceptional digital experiences to their employees and customers regardless of whether they are on campus, at home, at branch locations, or on the go—they face several new challenges, unless they are equipped with the right tools.

With **Veryx Cloudmon DEM**, enterprise businesses get 100% visibility of their end user environment, from the user device all the way to the application service delivery – whether on-premises or cloud, enabling better control and realization of the power of digital innovation. It also helps in ensuring that branch sites are experiencing satisfactory application performance.

Veryx Cloudmon DEM helps enterprises to ensure enhanced user experience, with optimal usage of IT infrastructure and workforce productivity, by reducing service desk ticket mean time to resolution, and overall ticket volumes. Cloudmon DEM helps IT to proactively monitor end user experience, isolate problems, with easy-to-use metrics before even user see.

Cloudmon DEM provides deeper segmented insights of the end user environment by using real-time synthetic monitoring of user experience. It delivers a powerful data set from end user perspective, by monitoring device, Wi-Fi, LAN, WAN, and application performance metrics.

## KEY BENEFITS

- Get in-depth visibility – from the end user, all the way to edge / application
- Improve Experience Level Agreements (XLAs) – optimize device and network performance
- Improve employee productivity and satisfaction with improved infrastructure performance
- Reduce MTTR by 40% with in-depth insights and proactively resolve issues before users even notice
- Migrate applications to public cloud with confidence

## KEY FEATURES

- Performance monitoring of end user devices, Wi-Fi, LAN, WAN health & Network path per business application
- Performance monitoring of branch site performance - Wi-Fi, LAN, WAN health & Network path trace per business application
- Monitoring of synthetic end user experience
- Monitoring of application performance of business applications
- DNS, TCP performance, SSL certificate visibility
- Alerts & Notification
- Dashboard & reporting

2021 INTERNET TELEPHONY PRODUCT OF THE YEAR

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Cloudmon DEM relies on **DEM Agents**, which pro-actively scan the health and performance of end user environments and push the relevant data to the **Cloudmon DEM controller**. The controller is cloud-ready and could be hosted on-premises or on public cloud infrastructure.

Cloudmon DEM provides flexibility & control – licensed in pay-you-go model, without long term contracts and hidden fees.

## Controller Hardware Requirements

CPU: Intel Xeon E5-2620 or equivalent
RAM: 8GB, recommended 16GB
SSD: 40GB
OS: CentOS 7.9

## Agent System Requirements

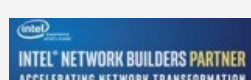OS: Windows 11 or greater, Linux
RAM: 128MB
Storage: 200MB

Note: The above shows minimal requirements and may vary based on higher number of IPs.

## ORDERING INFORMATION

| PART NUMBER | STANDARD |
| --- | --- |
| DEM_STD_100 | Veryx Cloudmon DEM Standard Edition Monitoring up to 100 IPs |
| DEM_STD_250 | Veryx Cloudmon DEM Standard Edition Monitoring up to 250 IPs |
| DEM_STD_500 | Veryx Cloudmon DEM Standard Edition Monitoring up to 500 IPs |
| DEM_STD_1000 | Veryx Cloudmon DEM Standard Edition Monitoring up to 1000 IPs |
| DEM_PRO_100 | Veryx Cloudmon DEM Professional Edition Monitoring up to 100 IPs |
| DEM_PRO_250 | Veryx Cloudmon DEM Professional Edition Monitoring up to 250 IPs |
| DEM_PRO_500 | Veryx Cloudmon DEM Professional Edition Monitoring up to 500 IPs |
| DEM_PRO_1000 | Veryx Cloudmon DEM Professional Edition Monitoring up to 1000 IPs |

## PARTNERSHIPS

## FOR MORE INFORMATION, TO SCHEDULE A DEMO OR GET A FREE TRIAL CONTACT:

sales@veryxtech.com or any of our authorized resellers.

**About Veryx Technologies**

Veryx Technologies is a provider of innovative network visibility, monitoring and security solutions for enterprises, network service providers, cloud service providers, and network equipment vendors. Veryx offers solutions for network security, network visibility, network testing, and equipment testing applications for technologies such as Cloud, SD-WAN, SDN/NFV and IOT.

Email       : info@veryxtech.com
Web         : www.veryxtech.com

USA :  +1 267 440 0140
International : +44-203-371-8691
India : +91-44-6677 2200

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