

CLOUDMON-NTM Case Study: Healthcare Services



Proactive monitoring of performance and usage across office locations

A healthcare services enterprise wished to ensure reliable and consistent network performance across all its branch locations spread across 12 countries.

Challenges:

- Un-predictable responses time when using internal applications leading to unpredictable and longer process times
- Poor quality of experience during group video-conferencing meetings
- Frequent finger-pointing between IT and network teams

Cloudmon NTM provide an easy solution to proactively monitor LAN and WAN traffic and providing complete visibility of usage and content.

Outcomes:

- Proactive monitoring for connectivity and quality of experience across all company sites globally, from a central location
- Improved employee satisfaction with higher availability and reduced time to repair by 50%



“CLOUDMON-NTM provided us a far quicker means to analyze failures and ensure better employee productivity.”

– Networking Admin